

E-01345A-05-0816  
E-01345A-05-0826  
E-01345A-05-0827



0000062584

**ORIGINAL**

**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 56327

Date: 11/1/2006

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Lorraine Last: Schmidt

Account Name: Lorraine Schmidt

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: n/a

Contact Phone: n/a

Nature of Complaint:

Letter to Gov. Napolitano  
Arizona Corporation Commission  
Arizona Republic  
Daily News Sun  
Independent Newspaper, Inc.

Arizona Corporation Commission

**DOCKETED**

NOV - 2 2006

DOCKETED BY

[Signature]

Attention Utilities Corp Commission

Please help APS Customers we are being gouged. Please get us money back.

Letter to the Editor,

Hold it right there APS a 78% increase in the 3rd Quarter. What's going on? Give us some money back not another APS increase. We are being gouged.

Attention Gouged Customer Complaint  
Attention Corporate Commission  
Attention Gov. Janet Napolitano

Irate APS Customer  
Lorraine Schmidt

\*End of Complaint\*

Utilities' Response:

ARIZONA CORPORATION COMMISSION  
DOCUMENT CONTROL

2006 NOV - 2 A 11: 36

RECEIVED

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Investigator's Comments and Disposition:**

11/1/06 opinion filed in the APS rate case, docket no. E-01345A-05-0816, E-01345A-05-0826 and E-01345A-05-0827. closed

\*End of Comments\*

**Date Completed:** 11/1/2006

**Opinion No.** 2006 - 56327

---